### UNITED STATES DEPARTMENT OF TRANSPORTATION

US DOT # 753551

Legal: GREATWIDE AMERICAN TRANS-FREIGHT LLC
Operating (DBA):GREATWIDE AMERICAN TRANS-FREIGHT

MC/MX #: 340975 Federal Tax ID: 30-0520058 (EIN)

Review Type: Compliance Review (CR)

Scope: Principal Office Location of Review/Audit: Company facility in the U. S. Territory: H

Operation Types Interstate Intrastate

Carrier: HM HM Business: Corporation

Shipper: N/A N/A Gross Revenue: for year ending: 12/31/2010

Cargo Tank: N/A

Company Physical Address:

2150 CABOT BLVD WEST LANGHORNE, PA 19047

Contact Name: Joseph M. Chandler

Phone numbers: (1) 800- 283-9700 (2) 2154284887 Fax 8664202122

E-Mail Address: joe.chandler@greatwide-tm.com

Company Mailing Address:

2150 CABOT BLVD WEST LANGHORNE, PA 19047

Carrier Classification

Authorized for Hire

Cargo Classification

General Freight Metal: Sheets, Coils, Rolls Logs, Poles, Beams, Lumber Building Materials Intermodal Containers Commodities Dry Bulk

Hazardous Materials

3 Flammable liquid Carried Non-Bulk 6.1 (Solids) Carried Non-Bulk 8 Corrosive material Carried Non-Bulk ORM-D Carried Non-Bulk

Is an HM Permit required? N/A

**Driver Information** 

Inter Intra Average trip leased drivers/month: 0

< 100 Miles: 65 Total Drivers: 400 >= 100 Miles: 335 CDL Drivers: 400

Equipment

 Owned
 Term Leased
 Trip Leased
 Owned
 Term Leased Trip Leased

 Truck
 0
 14
 0
 Truck Tractor
 0
 396
 0

 Trailer
 0
 419
 0
 0
 0
 0
 0

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Power units used in the U.S.:410
Percentage of time used in the U.S.:99



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### Part A

Questions about this report or the Federal Motor Carrier Safety or Hazardous Materials regulations may be addressed to the Federal Motor Carrier Safety Administration at:

> 1150 First Avenue, Suite 380A King Of Prussia, PA 19406 Phone: (610)992-8680 F Fax:(610)992-8685

> > This report will be used to assess your safety compliance.

Person(s) Interviewed

Name: Joe Chandler Title: President

Name: Todd Mullrey Title: Director of Compliance

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#### **Part B Violations**

1	Primary: 390.15(b)(2)			Drivers/Vehicles	
FEDERAL		Discovered	Checked	In Violation	Checked
		1	7	1	7

#### Description

Failing to maintain copies of all accident reports required by State or other governmental entities or insurers.

### **Example**

### (b)(6)(b)(7)(C)

Report #: CA0004980487

2	Primary: 395.3(a)(2)			Drivers/Vehicles	
FEDERAL		Discovered	Checked	In Violation	Checked
		5	510	2	17

#### Description

Requiring or permitting a property-carrying commercial motor vehicle driver to drive after the end of the 14th hour after coming on duty.

#### **Example**

01/09/2011 driver (6)(6)(5)(7)(C) drove 3.5 hrs after having been on duty 14 hours

3	Primary: 3	395.3(b)(2)			Drivers/V	ehicles
FEDERAL	_		Discovered	Checked	In Violation	Checked
			18	510	6	17

### Description

Requiring or permitting a property-carrying commercial motor vehicle driver to drive after having been on duty more than 70 hours in 8 consecutive days.

### **Example**

01/15-22/11

### (b)(6)(b)(7)(C)

driver drove 2.75 after having been on duty 70 hours

4	Primary: 395.8(f)			Drivers/V	rs/Vehicles	
FEDERAL		Discover	ed Checked	In Violation	Checked	
		10	510	4	17	

#### Description

Failing to require driver to prepare record of duty status in form and manner prescribed.

# (b)(6)(b)(7)(C)

are failing to indicate on their daily records of duty status total hours in each

## (b)(6)(b)(7)(C)

1/19/11

5	Primary: 395.8(k)(1)			Drivers/Vehicles	
FEDERAL	• , , , ,	Discovered	Checked	In Violation	Checked
		5	510	1	17

### Description

Failing to preserve driver's records of duty status supporting documents for 6 months.

### **Example**

(b)(6) (b)(7)(C)

Trip: 1/21/11 Northeast (NJ to MA) toll reciepts for this trip not maintained on file



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## **Part B Violations**

Safety Fitness Rating Information:		OOS Vehicle (CR): 0				
Total Miles Operated 24,834,000	Number of	Number of Vehicle Inspected (CR): 0				
Recordable Accidents 7		OOS Vehicle (MCMIS): 22 Number of Vehicles Inspected (MCMIS): 68				
Recordable Accidents/Million Miles 0.28	Number of Vehi					
Your proposed safety rating is :	Rating Factors		Acute	Critical		
To all proposed early raining to t	Factor 1:	S	0	0		
	Factor 2:	S	0	0		
SATISFACTORY	Factor 3:	S	0	0		
OATIOI AOTOICI	Factor 4:	S	0	0		
	Factor 5:	S	0	0		
	Factor 6:	S	_	-		

Corrective actions must be taken for any violations (deficiencies) identified on Part B of this report.



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## Part B Requirements and/or Recommendations

- 1. Conduct periodic internal reviews of your maintenance, hazardous materials handling, driver qualification, hours of service control, accident reporting, training, and other safety systems to ensure continued compliance.
- 2. Obtain a copy of each driver's driving record and review it annually.
- 3. Require all drivers to prepare complete and accurate records of duty status for each day, and to submit them within 13 days. Maintain all duty status records on file, with all supporting documents, for at least 6 months.
- 4. Ensure that all documents supporting records of duty status (such as toll, fuel repair and other on-the-road expense receipts, as well as invoices, bills of lading, dispatch records, etc.) are kept on file for at least 6 months.
- 5. Toll receipts and other on-the-road expense receipts, invoices, bills of lading, dispatch records, and other "supporting document" must be kept on file for six (6) months. This requirement also applies to records generated by the use of owner-operators. You may keep legible photocopies in lieu of originals.
- 6. Ensure that all drivers' records of duty status (logs) are accurate. Check them against "supporting documents" to verify accuracy. Prohibit falsification of logs by any driver. Review the rules on supporting documents. Take appropriate action against drivers who falsify logs.
- 7. Ensure that the persons or entities that perform preventative maintenance inspections on your equipment are abiding by agreed time or mileage intervals. Ensure that records are kept of such periodic preventative maintenance inspections. Take corrective action, if schedules are not being adhered to.
- 8. Review with your drivers periodically the procedures for doing pre-trip and post-trip inspections. Ensure that safety defects reported by drivers on their Vehicle Inspection Reports (VIR) are repaired before the vehicle is re-dispatched. Require drivers to prepare Vehicle Inspection Reports on a daily basis. Keep them on file for 90 days.
- 9. Periodically review the maintenance and inspection records for all lease vehicles as required by Part 396 of the FMCSR. Keep a record to document these reviews and notify the vehicle owner of any violations detected.
- 10. For questions about DOT numbers or biennial updates: 800-832-5660 or 703-280-4001

For questions about licensing, authority or MC numbers: 202-366-9805

For questions about insurance: 202-385-2423

For household goods complaints: 888-DOT-SAFT (888-368-7238)

- 11. nderstand hy Compl ance aves Time and oney Compliance with MCSRs will not only save ives but also saves your business time and money. Tracking how much your business spends on non-compliance activities can help you understand the many benefits of compliance to your business and why safety is good business.
  - Document and ol ow Through on Action Plans: Document and fol ow hr ugh n action plans o ensure the actions you are taking are creating improvement in safety management and compliance.
  - NOTICE: A pattern and/or epeated iolations f he ame r elated acute or ritical egulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations means violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more closed enforcement actions within a six year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a

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## Part B Requirements and/or Recommendations

six year period.

 NOTICE: 49 FR Part 91.2 equires prospective employers o at a minimum, nvestigate a driver employment information, crash record, and alcohol and controlled substances history from all employers the driver worked for within the previous 3 years.

The Pre-Employment Screening Program (PSP) is a screening tool that assists motor carriers in investigating crash history and roadside safety performance of prospective drivers. The PSP allows motor carriers to purchase 5 years of crash data and 3 years of roadside inspection data from the Federal Motor Carrier Safety Administration's (FMCSA) Motor Carrier Management Information System (MCMIS). Records are available 24 hours a day via Web request. Motor carriers should visit the following website for more information: http://www.psp.fmcsa.dot.gov/Pages/default.aspx

• Al motor carriers and ruck drivers are eeded o ight against errorism and hijack ng. ou could be a target. Protect yourself, your trucks, your cargo, and your facilities. Discuss with your employees/drivers the "Securit Measures for Truck Drivers and Companies" which were provided and reviewed with motor carrier official. Motor carriers should visit the following website for more information: http://www.fmcsa.dot.gov/documents/Hijacking-Brochure.pdf

FOR ALL INVEST. WHERE THE CARRIER HAS BEEN INVOLVED IN 2 OR MORE CRASHES:

The Division Adminstrator/State Director will continue to consider preventability when a motor carrier contests a proposed safety fitness rating. The motor carrier may deem that the recordable accident rate is not a fair means of evaluation its accident factor (Factor 6) on the CR report. If so, the motor carrier must submit the compelling evidence within seven calendar days if the proposed rating is Unsatisfactory and 10 calenday days if the proposed rating Conditional to:

Timothy Cotter
Divison Adminstrator
Federal Motor Carrier Safety Administration
215 Limekiln Road
Suite 200
New Cumberland, PA 17070

Compelling evidence must be limited to office police accident reports and official insurance accident investigation reports.

Information on your compliance status, roadside inspections, regulatory changes, accident countermeaures and hazardous material incident prevention manual is available on the Internet at the FMCSA web site at http://www.fmcsa.dot.gov and http://www.safer.fmcsa.dot.gov



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## Part B Requirements and/or Recommendations

- 12. Visit, www.fmcsa.dot.gov
- 13. Visit the following address for incorrect information that may appear on your motor carrier safety profile in an effort to get your information corrected or removed. https://dataqs.fmcsa.dot.gov/login.asp
- 14. Visit our agency website www.fmcsa.dot gov. On the front page click on ETA packet. This will show you samples of required documents and files that support compliance with our regulations such as, driver qualification files, maintenance files, hours of service and accident register. Feel free to download or print out as many copies of forms are needed.



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#### Part C

Reason for Review: Compliance Review
Planned Action: Compliance Monitoring

Parts Reviewed Certification:

325 382 383 387 390 391 392 393 395 396 397 398 399 171 172 173 177 178 180

Prior Reviews Prior Prosecutions

3/28/2001 9/27/2000 7/19/2000 2/4/2000

12/1/1999

### Unsat/Unfit Information

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Does carrier transport placardable quantities of hazardous materials? Yes - Interstate and Intrastate
Unsat/Unfit rule:

45-Day - Interstate Placardable HM

Corporate Contact: Todd Mullrey Special Study Information: haz mat

Corporate Contact Title: Director of Compliance

#### Remarks:

REASON FOR INVESTIGATION: This Compliance Review investigation initiated on 3/21/11 because the motor carrier appeared on the Pennsylvania Division CSA Priority Listing with four deficient basics: fatigued driving, driver fitness, vehicle maintenance and cargo related. This motor carrier is one of four companies within Greatwide Truckload Management. This motor carrier uses NTC Consulting (J.P. Gibbons, Consultant) to assit them with their compliance with the FMCSR's. During the Compliance Review investigation most documents were retrieved by and most questions were answered by J.P. Gibbons on the motor carrier's behalf and instruction. Mr. Joe Chandler, President was active and present during the Compliance Review investigation.

#### SCOPE OF INVESTIGATION:

A full Compliance Review investigation was completed in which all required areas were reviewed including: CAIR, Red Flag Drivers and Defiecient Basic Areas.

#### CARRIER OPERATION DESCRIPTION:

This is a large for-hire interstate motor carrier that uses owner operators. The company has interstate drivers. The number of CMV's in excess of 10,001 pounds is (410) and the number of CMV's in excess of 26,001 is (410). The company transports general freight in include flatbed and intermodal operations. The carrier does transport hazardous materials. The carrier's attitude towards compliance was good. The carrier does understand most of the applicable regulations. The carrier provided assistance and cooperation during the review. The carrier stated that violations discovered during the review would be corrected.

The carrier profile indicates that the carrier has had (7) recordable accidents in the past 365 days this was confirmed during the Compliance Review investigation.

The carrier's operation has no atypical facets. This review was conducted at the carrier's principal place of business for safety located in Langhorne, PA. The company does have (52) other locations or terminals throughout the United States. Mr. Gibbons provided the company's Tax ID # noted on Part A. The carrier did not indicate if the company's financial situation was good or bad. All carrier documents were located at the address listed on Part A and records were provided by Mr. J.P. Gibbons. The motor carrier leases their buildings and equipment.

#### PRE-INVESTIGATION:

A timely carrier profile was obtained. The following documents were requested prior to the start of the review and the carrier was given at least 48 hours to produce:

urrent ist of drivers including date of hire, cense tate and cense #



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#### Part C

- Annual ontr Led Substance and Alcohol esting ummary or 2010
- ·List f andom pos tive est esults or he past ear
- ·Quarterly drug and alcohol esting ummaries or 2010 and 2011
- -Random election Lists or 2010
- •DOT Recordable otor ehicle accident fi es or he past 12 months
- ·List f equipment ompany # cense # tate, ear make, G WR, ank ype . anything over 10 0 GVW)
- pies of al oadside nspections or he past 65 days
- mpany gross evenue or he ast ful ear.
- ·Total leet mileage or he ast ear
- ·Tax D#
- ·List f corporate officials
- ·List f company ocations
- py of y ur CS-9 Endorsement (hould be n nsurance pol c or al Agent o obtain orm)

#### CDLIS (DRIVER LICENSE) CHECK:

A CDLIS check was conducted on selected drivers.

#### **RED FLAG DRIVERS:**

Number of red flag drivers identified: (14)

#### **RED FLAG DRIVER OUTCOMES:**

- (b)(6) (b)(7)(C) violations occurred while not employed with this motor carrier and over one year ago, violations did not occur ed at this motor carrier.
- (b)(6) (b)(7)(C) violation occurred while not employed with this motor carrier, violation did not occur while employed at this motor carrier.
- (b)(6) (b)(7)(C) violation occurred while not employed with this motor carrier, violation did not occur while employed at this
- (b)(6) (b)(7)(C) violation not supported via CDLIS or the motor carrier's MVR, this Investigator did not find a suspension for this driver during the time of his roadside inspection 12/10/10.
- (b)(6) (b)(7)(C) could not located the actual roadside inspection from 3/22/10, however this Investigator did verify that this driver operated a CMV while employed with the motor carrier with a suspended license in GA for failure to make a child support payment. The suspension duration was three weeks. The carrier was unaware of the violation and does have a annual review and annual MVR on file for this driver. Once the carrier learned of this violation via this Investigator the driver was terminated.
  - PAGE: violation occurred while employed at the motor carrier in April 2010, however the driver provided false information/documentation to the motor carrier regarding his suspension. Although the carrier failed to re-run the drivers MVR after learning of the CDL suspension the driver provided information the suspension was resolved and went on to have two more roadside inspections over the course of a few months in which the driver was not found to be in violation of having a suspended license. It was not until this review in which the motor carrier learned that in fact the suspension was not resolved until September 2010. The carrier was able to produce documentation that driver Page signed when he was
- hired, informing the driver of the company's certification of compliance with driver license requirements.

  (b)(6) (b)(7)(C) violation occurred while employed with the motor carrier however the motor carrier was unaware of the drivers suspension in CA at the time of his roadside inspection on 6/30/10. However, CDLIS does not support this roadside OOS
- on for a suspension in CA. Driver is terminated.

  (b)(6) (b)(7)(C) violation occurred while employed at the motor carrier, driver was placed OOS for not wearing his corrective lenses. Carrier has taken steps to correct violation and ensure future compliance.
- (b)(6) (b)(7)(C) violation of not having a license at the time of the inspection 5/12/10 was challenged and DataQ'ed and removed
- (b)(6)(b)(7)(C) violation on 7/5/10 did not occur while employed at this motor carrier. Driver was terminated on 6/16/10. Inspection was challenged, Data Q'd, and removed.
- (b)(6) (b)(7)(C) iolation occurred over one ago while employed at the motor carrier however the motor carrier was unaware of a suspension in CA, was not disclosed by driver. The carrier had an annual review and MVR on file for this driver. Driver was terminated on 7/22/10.
  - MANN: carrier was aware of violation at the time of the roadside inspection and the driver was terminated the same day of 8/27/10. Driver operated a CMV while under the influence of alcohol on 8/27/10.
- (b)(6) (b)(7)(C) driver never worked for this company, his inspection 12/14/10 was challenged, Data Q'd, and removed. (b)(6) (b)(7)(C)violation occurred while employed with another motor carrier, this other motor carrier is identified on the roadside inspection 8/10/10, inspection was challenged, DataQ'd and removed.



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#### Part C

Additional CDL suspensions were discovered during the CDLIS check of the driver sample list. It was discovered that some drivers operated commercial motor vehicles for Greatwide while under suspension. The carrier was unaware because the suspensions took place between the drivers annual reviews and the drivers did not disclose their suspensions. Driver cases will be generated on these drivers.

Carrier NOV/NOC: No Driver NOV/NOC: Yes

No further action required

#### DRUG AND ALCOHOL SUPPLEMENTAL REVIEW:

A Drug and Alcohol Supplemental Review was (not) performed. A full review of Part 382 was completed since this was not a focused review.

#### INVESTIGATION:

Drivers are on the 70-hour rule and are paid by the load. Records are maintained in paper form. Persons interviewed are listed on Part A of this Compliance Review. During the investigation of Part 395 the following supporting documents were requested and most were obtained: daily records of duty status, bills of lading/invoices, mileage reports, and toll receipts. These supporting documents were supplied by Mr. Gibbons. Safety Consultant and were on file at the company's principal place of business and are on file by date and customer name.

The company has not operated during any emergency relief efforts or under an exemption or waiver.

Sampling was met for this review and not expanded. Mileage was provided by Mr. Gibbons via fuel tax quarterly reports for the past four quarters.

Parts reviewed are noted on Part C. A L&I check was completed and CDLIS was run on selected drivers. Recalculation of the vehicle out-of-service rate was conducted via the carrier profile. (Vehicles were under dispatch and unavailable for inspection)

### FOLLOW-ON ACTION:

This investigation revealed that there were not any critical or acute violations discovered.

#### DOCUMENTS PROVIDED TO CARRIER:

Mr. Chandler, Presiden signed for receiving a copy of the Compliance Review. The carrier was provided with a sheet a paper with information on sources of information for regulations etc. including phone numbers and web sites available from commercial entities and Government entities. Company officials made a copy of their profile. CSA educational materials and D&A educational materials were provided during the closeout. Federal Program Specialist, Frank Ross assisted this Investigator, one day of the review, and provided CSA education to the carrier officials.

> Upload Authorized: Yes No Authorized by: Date: Uploaded: Failure Code: Yes No Verified by: Date: