

U.S. Department of Transportation 1200 New Jersey Ave. S.E. Washington, D.C. 20590

Federal Motor Carrier Safety Administration

SCHWANS HOME SERVICE INC 115 WEST COLLEGE DRIVE MARSHALL, MN 56258-1747



November 16, 2012

In reply refer to:

USDOT Number: 108029

Dear Motor Carrier:

A review of SCHWANS HOME SERVICE INC's safety data shows a lack of compliance with motor carrier safety regulations and suggests that your safety performance has fallen to an unacceptable level in the area(s) of **Driver Fitness**. The purpose of this letter is to: 1) inform you of your company's current safety performance; 2) explain how you can view your safety record and correct it if it contains erroneous data; and 3) describe what actions may be taken in the future if your safety performance does not improve.

This review and notice was based on the roadside inspection and crash performance of **SCHWANS HOME SERVICE INC**. Based upon this review, the Federal Motor Carrier Safety Administration (FMCSA) will continue to assess the regulatory compliance of **SCHWANS HOME SERVICE INC** on a monthly basis. FMCSA will also evaluate your safety performance through increased roadside inspections that target your company's performance area(s).

You are encouraged to visit the website http://ai.fmcsa.dot.gov/sms/ to review your company's record. This website also contains instructions for requesting corrections to information that you believe to be incorrect. A password will be required to view your company information. Instructions to obtain a password are found on the website.

We urge you to take this warning letter seriously and improve your safety record. Failure to improve your company's safety performance will result in further investigation of your safety management practices, which may include requests for additional data through offsite or onsite interventions. Continued poor safety performance will result in penalties/sanctions, which could include civil penalties, suspension and/or revocation of State vehicle registration and revocation of your company's operating authority. Further, your operating record is available to other parties, which include shippers, brokers and insurance companies.

You can visit the FMCSA website at http://www.fmcsa.dot.gov to receive information about motor carrier safety rules and regulations. If you have additional questions regarding this matter or need assistance, please contact one of the following:

Federal Motor Carrier Safety Administration GALTIER PLAZA 380 JACKSON STREET, SUITE 500 ST. PAUL, MN 55101 Telephone No.: 651-291-6150

395 JOHN IRELAND BLVD. ST. PAUL, MN 55115-1899

MINNESOTA DEPARTMENT OF TRANSPORTATION

Telephone No.: 651-366-3676

Sincerely,

Joseph P. DeLorenzo

Director, Office of Enforcement and Compliance

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